# THE UNITED REPUBLIC OF TANZANIA NATIONAL EXAMINATIONS COUNCIL OF TANZANIA FORM TWO NATIONAL ASSESSMENT

### 036 INFORMATION AND COMPUTER STUDIES

Time: 2:30 Hours Tuesday, 20<sup>th</sup> November 2018 p.m.

#### Instructions

- 1. This paper consists of sections A, B and C with a total of **ten (10)** questions.
- 2. Answer **all** questions.
- 3. Write your answers in the spaces provided.
- 4. All answers must be written in blue or black ink.
- 5. Cellular phones, calculators and any unauthorized materials are **not** allowed in the examination room.
- 6. Write your **Examination Number** at the top right corner of every page.

| FO                 | R EXAMINERS' USE ON | NLY                 |
|--------------------|---------------------|---------------------|
| QUESTION NUMBER    | SCORE               | EXAMINERS' INITIALS |
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| ENTERER'S INITIALS |                     |                     |
| CHECKER'S INITIALS |                     |                     |

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## **SECTION A (20 Marks)**

Answer all questions in this section.

| 1. | alterna | tives and                                                                                        | ne following items (i) - (x), choose the correct answer from among the l write its letter in the box provided. |        |  |
|----|---------|--------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|--------|--|
|    | (i)     | The SI called                                                                                    | -unit for measuring the amount of information stored on the computer d                                         | isk is |  |
|    |         | A                                                                                                | Byte                                                                                                           |        |  |
|    |         | В                                                                                                | Bit                                                                                                            |        |  |
|    |         | C                                                                                                | Hz                                                                                                             |        |  |
|    |         | D                                                                                                | Bps                                                                                                            |        |  |
|    | (ii)    | Which                                                                                            | one of the following are examples of modern ways of information disseminat                                     | tion?  |  |
|    |         | A                                                                                                | Internet, meeting and telephone                                                                                |        |  |
|    |         | В                                                                                                | Newspaper, television and whistle                                                                              |        |  |
|    |         | C                                                                                                | Internet, radio and letters                                                                                    |        |  |
|    |         | D                                                                                                | Horns, radio calls and television                                                                              |        |  |
|    | (iii)   | Which                                                                                            | of the following can be used to avoid data loss due to disk damage or failur<br>ter?                           | e in a |  |
|    |         | A                                                                                                | Installing licensed antivirus                                                                                  |        |  |
|    |         | В                                                                                                | Creating backup                                                                                                |        |  |
|    |         | C                                                                                                | Using password                                                                                                 |        |  |
|    |         | D                                                                                                | Creating separate user accounts                                                                                |        |  |
|    | (iv)    | What is the main function of CTRL + F keys combination when applied in a Microsoft word program? |                                                                                                                |        |  |
|    |         | A                                                                                                | Save the current file/document                                                                                 |        |  |
|    |         | В                                                                                                | Open a find text dialog box                                                                                    |        |  |
|    |         | C                                                                                                | Find images in the document                                                                                    |        |  |
|    |         | D                                                                                                | Open the format dialog box                                                                                     |        |  |
|    | (v)     | What d                                                                                           | oes the term software mean?                                                                                    |        |  |
|    | . ,     | A                                                                                                | An instruction followed by a computer                                                                          |        |  |
|    |         | В                                                                                                | An alternative word for hardware                                                                               |        |  |
|    |         | C                                                                                                | The results of computer processing                                                                             |        |  |
|    |         | D                                                                                                | Tangible part of the computer                                                                                  |        |  |
|    | (vi)    | Which                                                                                            | of the following formula can be used to calculate the total value in a spreadsh                                | neet?  |  |
|    | . /     | A                                                                                                | =SUM(B2,B3,B4,B5)                                                                                              |        |  |
|    |         | В                                                                                                | =Total(B2:B5)                                                                                                  |        |  |
|    |         | C                                                                                                | =Count(B2:B5)                                                                                                  |        |  |
|    |         | D                                                                                                | =Add(B2:B5)                                                                                                    |        |  |

| Word  | d processing, spreadsheet and photo editing programs are examples of             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-------|----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A     | System software                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| В     | Application software                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| C     | Operating system                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| D     | User-interface software                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| An c  | organization/company which owns facilities to enable users to access the ir      | nternet is                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| know  | wn as                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| A     | Internet Access Company                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| В     | Internet System Program                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| C     | Internet Service Provider                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| D     | Internet Service Program                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| A ter | mporary memory which is used to store a copied text or image is called           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| A     | chip board                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| В     | clipboard                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| C     | buffer                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| D     | register                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Whic  | ch of the following is the sign to indicate that a computer has a virus infectio | n?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| A     | Missing files or data                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| В     | No icons could be seen on the desktop                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| C     | Inability to access the internet                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| D     | The task bar slips down when the cursor is taken out of it.                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|       | A B C D A te A B C D Whi A B C C                                                 | B Application software C Operating system D User-interface software  An organization/company which owns facilities to enable users to access the inknown as A Internet Access Company B Internet System Program C Internet Service Provider D Internet Service Program  A temporary memory which is used to store a copied text or image is called A chip board B clipboard C buffer D register  Which of the following is the sign to indicate that a computer has a virus infection A Missing files or data B No icons could be seen on the desktop C Inability to access the internet |

Candidate's Examination Number .....

2. Match the following functions of input devices in **List A** with their corresponding devices in **List B** by writing the letter of the correct corresponding device below the item number in the table provided.

|       | List A                                                                                               |        | List B                  |
|-------|------------------------------------------------------------------------------------------------------|--------|-------------------------|
| (i)   | A device used to capture data from an object and converting it into digital format.                  | A<br>B | Joystick Cordless mouse |
| (ii)  | A device that uses radio or infrared waves instead of being physically connected to the system unit. | C      | Printer                 |
| (iii) | An input device used on portable devices such as laptops and mobile phones                           | D<br>E | Scanner<br>Monitor      |
| (iv)  | A device used to enter data in form of speech into the computer                                      | F      | Keypad                  |
| (v)   | A device that looks like a lever used to control a pointer on the                                    | G      | Keyboard                |
|       | screen.                                                                                              | Н      | Microphone              |
|       |                                                                                                      |        |                         |

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#### Answers

| List A | (i) | (ii) | (iii) | (iv) | (v) |
|--------|-----|------|-------|------|-----|
| List B |     |      |       |      |     |

| 3. |             | h of the following statements write <b>True</b> if the statement is correct or <b>False</b> if it is not correct. | the |
|----|-------------|-------------------------------------------------------------------------------------------------------------------|-----|
|    | (i)         | Networking enables various computers to share resources on the same netwo                                         | rk. |
|    | (ii)        | Disk driver is a hardware that reads and writes information on the di                                             | sk. |
|    | (iii)       | A LAN is fortunated and the international device.                                                                 |     |
|    | (iv)<br>(v) | A LAN is faster than the internet                                                                                 |     |
|    |             | SECTION B (60 Marks) Answer all questions in this section.                                                        |     |
| 4. | (a)         | Give the computer generation which produces a lot of heat.                                                        |     |
|    | (b)         | Mention the technology used during the following generation of computers.  (i) Fourth generation.                 |     |
|    |             | (ii) Second generation.                                                                                           |     |
|    | (c)         | Mention four early computing devices that were made by a man.                                                     |     |
|    |             | • •                                                                                                               |     |
|    |             | • •                                                                                                               |     |
|    | (d)         | Outline three main characteristics of the fifth generation computers.                                             |     |
|    |             | • •                                                                                                               |     |
|    |             | •                                                                                                                 |     |
| 5. | (a)         | What is an operating system?                                                                                      |     |
|    |             |                                                                                                                   |     |
|    |             |                                                                                                                   |     |

|    | (b) | Differentiate multiuser from multitasking operating system. |                                                                                              |  |  |
|----|-----|-------------------------------------------------------------|----------------------------------------------------------------------------------------------|--|--|
|    | (c) | (i)                                                         | Why is it advisable to store files into a folder?                                            |  |  |
|    |     | (ii)                                                        | Outline the procedures you would follow to restore deleted files to their original location. |  |  |
| 6. | (a) | (i)                                                         | • Define the term an electronic mail.                                                        |  |  |
|    |     |                                                             |                                                                                              |  |  |
|    |     | (ii)                                                        | Give two advantages and two disadvantages of electronic mail.  Advantages  •                 |  |  |
|    |     |                                                             | Disadvantages                                                                                |  |  |
|    | (b) | Differ                                                      | rentiate "To" from "Carbon Copy (CC)" field as applied in electronic mail.                   |  |  |
|    | (c) | Give 1 •                                                    | three main parts of electronic mail.                                                         |  |  |
| 7. | (a) | Menti                                                       | ion four examples of charts which can be created in spreadsheet.                             |  |  |

Page 5 of 10

| 100 M                                     | N29 - * & A                                                    |
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| 12<br>13<br>14<br>15                      | MBEYA ARUSHA MWANZA TANGA REGIONS                              |
| (i)                                       | Sate the name of the program used to create a chart above.     |
|                                           |                                                                |
| (ii)                                      | Write the type of the chart given in a snapshot.               |
| (iii)                                     | What are the names of horizontal and vertical axis?            |
| (iv)                                      | What does a chart represent?                                   |
| What                                      | t do you understand by the term "network topology"?            |
|                                           |                                                                |
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8.

|     |       | (ii)                |                                                                             |
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|     |       | (iii)               |                                                                             |
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| 9.  | (a)   | (i)                 | Write the steps required in deleting a paragraph in Microsoft word program. |
|     | . ,   | . ,                 | •                                                                           |
|     |       |                     | •                                                                           |
|     |       |                     |                                                                             |
|     |       | (ii)                | Mention five names of bars found on Microsoft word program window.          |
|     |       |                     | •                                                                           |
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|     |       |                     | •                                                                           |
|     |       |                     |                                                                             |
|     | (c)   | (i)                 | Give the name of the bar in a Microsoft word program which acts as the      |
|     | ( )   |                     | communication link between a user and the program.                          |
|     |       |                     |                                                                             |
|     |       |                     |                                                                             |
|     |       | (ii)                | List two examples of word processor program.                                |
|     |       |                     | •                                                                           |
|     |       |                     | •                                                                           |
|     |       |                     |                                                                             |
|     |       |                     | SECTION C (20 Marks)                                                        |
|     |       |                     | Answer question ten (10).                                                   |
| 10. | Eval  | in three            | advantages and three disadvantages of using computers in deily life         |
| 10. | Expia | ım unee             | advantages and three disadvantages of using computers in daily life.        |
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Page 7 of 10

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